

Project Scope

Provide a seamless Wi-Fi solution to enhance guest experience across a 3hectare resort.

Customer Profile

Name: Princesa Garden Resort and Spa Industry: Hotel Location: Philippines

Challenges

- Inconsistent Network Connections and Lack of Seamless Roaming
- Dependency on Third-Party Software and Vouchering with Annual Subscription Fees

Solutions

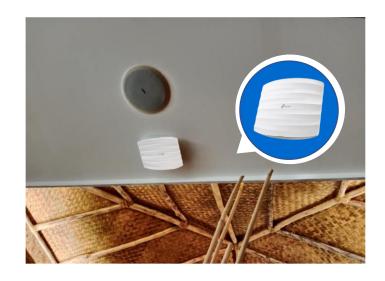
- OC300 Controller × 1
- ER7206 Gateway × 1
- EAP225 Access Point × 30
- SX3016F Switch × 1
- SX3008F Switch × 2
- SG3428X Switch × 1
- SG3428MP Switch × 8
- SG2218 Switch × 2
- DS1018GMP Switch × 18
- SM311LM SFP Module × 46

Omada provided tailored solutions to resolve connectivity challenges at Princesa Garden Resort, delivering reliable and seamless Wi-Fi connectivity and operational efficiency.

Omada APs Offer Reliable, Seamless Wi-Fi

Previously, the resort faced issues with unstable internet connections and a lack of seamless roaming, negatively impacting the guest experience. Omada addressed these challenges with EAP225, which supports smoother online activities and accommodates more devices simultaneously, ensuring a stable connection even during peak usage.

Additionally, Omada's seamless roaming technology allows guests to move freely throughout the resort without interrupting their Wi-Fi connection. Guests now enjoy a consistent and reliable online experience, resulting in significantly improved satisfaction.



Easy and Intelligent Network Monitoring with Troubleshooting at a Glance

Omada OC300, a professional on-premises hardware controller, offers 100% centralized management for Omada access points, switches, and routers. With cloud access, it allows remote control of the entire network from anywhere in the world, all through a single intuitive interface.

The user-friendly dashboard provides real-time insights into network performance, allowing administrators to monitor network status, analyze usage and traffic distribution, access logs, receive abnormal event alerts and notifications, and track key data for better business outcomes. The built-in network topology feature enables IT

administrators to visualize and troubleshoot connections instantly, simplifying network management.

This solution replaced the resort's reliance on third-party voucher software, eliminating annual subscription fees. By reducing operational complexity and cutting costs, Omada streamlined the resort's management processes



